

Andrew J. Pallant

Cell: 519-852-3363

783 Viscount Road
London Ontario

Email: andrewpallant@gmail.com

Web: www.ldnDeveloper.com

LinkedIn: www.linkedin.com/in/andrewpallant

PROFILE

Dynamic 18+ years career in software design and development. My experience spans PC, Web and Linux Platforms. During my career I have also acquired skills in Need Analysis and Project Management.

- Expert in e-commerce design and development. Developing innovative solutions.
- Outstanding success in customer support, needs analysis, and creating efficient solutions.
- Especially well organized with a track record that demonstrates self-motivation, creativity, and initiative to achieve both personal and corporate goals.

TECHNICAL SKILLS

Languages

C# - J# - VB.NET - VB6 - C++ - C - XML - PHP - Python - HTML - JavaScript - jQuery - AJAX - VB Script - JSP - ASP - Java

Databases

MySQL - MS SQL - Oracle - MS Access - Sybase - dBase - FoxPro - DB2

Platforms

PC - Linux - Web - Web Services - ASP / ASP.net - LAMP

Methodologies

Object Oriented Development - SCRUM - Prototyping - AGILE - Service Oriented Modeling - W3C Standards - Accessibility Standards - Usability - Project Management - Usability

Content Management

SharePoint - Joomla - WordPress - Drupal (learning)

Other

VMWare - Citrix Xen Server - GFI Fax Server - TrixBox - Synergize

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PROFESSIONAL EXPERIENCE

July 18, 2014

DigOnline.ca

Development Manager

As a Development Manager I am responsible for:

- Keeping track of what resources are available to work on projects.
- Employee Evaluation and retention
- Quality and Timelines
- Support the Account Managers with their quotes
- Prototyping solutions
- Supporting the development team
- Mentoring
- Using Agile Development Methodologies

I am also still developing web projects myself. My position is about 40% development and 60% management.

November 18, 2013

DigOnline.ca

- Present

Senior Developer

My time with DigOnline.ca is exciting. I have worked on many projects. There are some days where I actually touch 4 – 6 projects. I work on CMS, eCommerce and brochure sites. I am the only developer that works with Classic ASP. I also work in C# and ASP.NET creating sites for some very large clients. My experience with eCommerce was extended for the first time to include PayPal integrations.

Recently I have been doing some front-end development start with Adobe Illustrator files.

My day often includes MS SQL, ASP.NET, C# Linq, Classic ASP and jQuery.

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January 13 2012 – **THINQ Technologies**
November 15, 2013 IT Manager

My time with Thinq Technologies has been rewarding in many ways. I have learned much about technologies, personalities and processes. I have enhanced my knowledge of the eCommerce business greatly. Many times I must work with owners, managers, employees and contractors. I must coordinate tasks, relay information and ensure deadlines and accuracy.

At Thinq Technologies, my duties include managing the IT and Programming department. Each day I support existing IT infrastructure and applications to ensure up-time and improve efficiency. I am to develop implement and implement new technologies and applications to improve processes efficiency and user experiences.

I also am responsible for developing and implementing web based initiatives such as Search Engine Optimization (SEO) and Social Media. Due to my close work with SEO and and Social Media, I am also included in many marketing initiatives.

2009 – 2012 **Link+ Customs Broker (LCS Software)**
2000 - 2004 Senior Software Developer & Support

My time with Link+ was very rewarding for me. I worked on building applications to parse EDI data into our databases. EDI data came in either raw text, encrypted packets or PDF. I also converted web applications into single click deployment applications to improve process efficiency and user experience. My most recent activities included a fax integration, building VMWare machines and templates and application integration to UPS, FEDEX and DHL. I had also built a customer portal, implemented and managed a WordPress site and helped managed the networks, servers and databases.

A highlight of my time at Link+ was a mobile application which I built to run on a barcode scanner. It was used to scan FedEx parcels as they were loaded on the truck. The scanning would request information from FedEx and then expedite the data entry by creating or starting the electronic documents. Web services were used exclusively to read and write data to the main databases. This ended up saving a large amount of time of data entry.

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PROFESSIONAL EXPERIENCE (CONTINUED)

2007 – 2009

Buckland Customs Broker, St. Thomas

Senior Developer / Supervisor of Development

I was working as a Lead Developer using ASP.NET, JAVA and SQL2005.

The Project involved developing a ASP.NET application that would interface with Canadian Customs using both CADEX and EDIFACT messages. This project includes a Security Gateway, ASP.NET User Interface and communication software to send and receive messages.

I had 2 developers under my direction at various stages in their career. I mentored, project managed, reviewed code and construct project plans.

As a Lead Developer I am often involved in meetings with senior management, play a lead role in applying for Research and Development grants and work with software users.

Key Achievements:

- YAFFLE – a program, which tracks system idle time, login and log off events of a user's system. Used as attendance tracking and In/Out Board.
- XML file splitter – Splits files by record count and reformats XML tags that are usable by a 3rd party software
- US e-Manifest System – Help trucking companies get security clearance before the truck arrives at the border.

2004 – 2007

ICINITI Corporation, London, Ontario

Senior Web Developer / Business Needs Analyst

Senior Web Developer for using ASP.NET. Developed e-commerce solutions for large and small companies. Manage personal projects, developed new modules, provided for support existing projects and provided training to customers.

I often conducted client need analysis and wrote statements of work, using language understood by developers and non-developers.

Key Achievements:

- Helped achieve a standard development product to develop websites from. Project known as BaseProduct.NET
- Developed tools and interfaces that aid in the management of the e-commerce sites.
- Developed high profile sites like <http://us.shuttle.com>, <http://www.crabtree-evelyn.com> and to be launched in April a new e-commerce site for CNIB.

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EDUCATION AND TRAINING

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| 2003 | Stock Market Technical Analysis, John Copp, London, Ontario
Extensive look into how to draw and analyze stock charts. Instruction and practice in discovering trends and indicators. |
| 2001 | Introduction to .NET Programming, Microsoft, Detroit, Michigan
A highly intense look at the .NET framework and how to program in different languages. Introduction to hand held computer programming, application programming and data manipulation. |
| 2000 | Advanced Website Design, University of Western Ontario, London, Ontario
A look at what constitutes a good web design. Look at trends, colors and fonts, which promote user readability. |
| 1999 | NT Administration Certification, CompuMaster, London, Ontario
Instruction for maintaining a stable reliable system. How to calculate proper IP and subnet mask setups. How to properly plan an effective network. |
| 1996 | Computer Programming Diploma, Georgian College, Owen Sound, Ontario
Extensive look at business programming, software development and design skills, including Accounting, Marketing and Co-op. |

VOLUNTEER EXPERIENCE

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| July 2012 – July 2013 | President of London Western Toastmasters |
| July 2011 – July 2012 | VP of Membership for London Western Toastmasters |
| July 2010 - 2014 | Webmaster for London Western Toastmasters |
| 2006, 2007 | Judge for Skills Canada Website Competition
The competition is comprised of a technical test, presentation of a site that they have created and a job interview / resume presentation. The website that they have to create has to meet strict guidelines and be based on a given topic. |